

Link: <https://help.gpsinsight.com/docs/gpsi-connect-tablet-faq/> Last Updated: May 6th, 2021

Questions about the GPSI Connect Tablet? Check out the below.

## GPSI Connect Tablet Frequently Asked Questions

| Question  | Answer  |
|---|---|
| What version operating system does this tablet support?   | <ul style="list-style-type: none"> <li>- Connect Tablet = Android 6</li> <li>- Connect Tablet 2 = Android 9</li> </ul>  |
| How does the tablet connect to the network?   | Through serial connection to the GPS device, the tablet is capable of accessing basic internet messaging and supporting low data apps such as ELD and Messaging. Additionally, the tablet is fully capable of connecting to the internet through wifi connectivity.           |
| What is the standard warranty period on the tablet?   | 1 year from the date of shipment.   |
| Is the tablet equipped with a camera?   | Yes, there is a rear-facing camera built into the tablet. Specs: 8 megapixels, autofocus with flash LED   |
| What is the typical battery life?   | A fully charged tablet should see battery life upwards of ~10 hours depending on usage.   |
| What apps are supported on this tablet?   | Reference this link for a full list of supported apps [insert link].  |
| What is the weight and dimensions of this new tablet?   | <ul style="list-style-type: none"> <li>- 3.7 oz (105g); 4.62 x 4.21 x 0.77" (117.3 x 107 x 19.5mm)</li> <li>- Display: 7" 1024 x 600 IPS (600nits, 85° view angle)</li> </ul>   |
| What are the recommended environmental operating conditions?  | <ul style="list-style-type: none"> <li>- Temperature: -4° to +140° F (-20° to +60° C) operating, - 22° to +158° F (-30° to +70° C) storage</li> <li>- Humidity: 0 - 95%, non-condensing</li> </ul>  |
| GPSI Android MDTs have had a history of docked/undocked issues. Is that addressed with this new tablet?   | Yes, the new Connect Tablet has been developed with a new secure power dock with a revamped locking mechanism and magnet seal, improving the pin connections and drastically reducing the potential for docking issues.   |
| How has the harness connection been addressed, knowing the connection for the MDT saw the harness connectivity become loose through standard wear and tear? | Understanding the impact of the harness connectivity issues for the MDT, we've adjusted the harness connection on the new Connect Tablet to have it extend straight and back from the tablet vs. the side, which should significantly improve long-term harness connectivity. |