

Link: <https://help.gpsinsight.com/docs/epicor-bistrack-integration/> Last Updated: April 19th, 2022

Customers with Epicor have an on-premise server BisTrack implementation. With our integration, their server’s address is configured as a destination for location alerts from our Portal. This custom set up needs to be done once before they start pushing alerts to their BisTrack server.

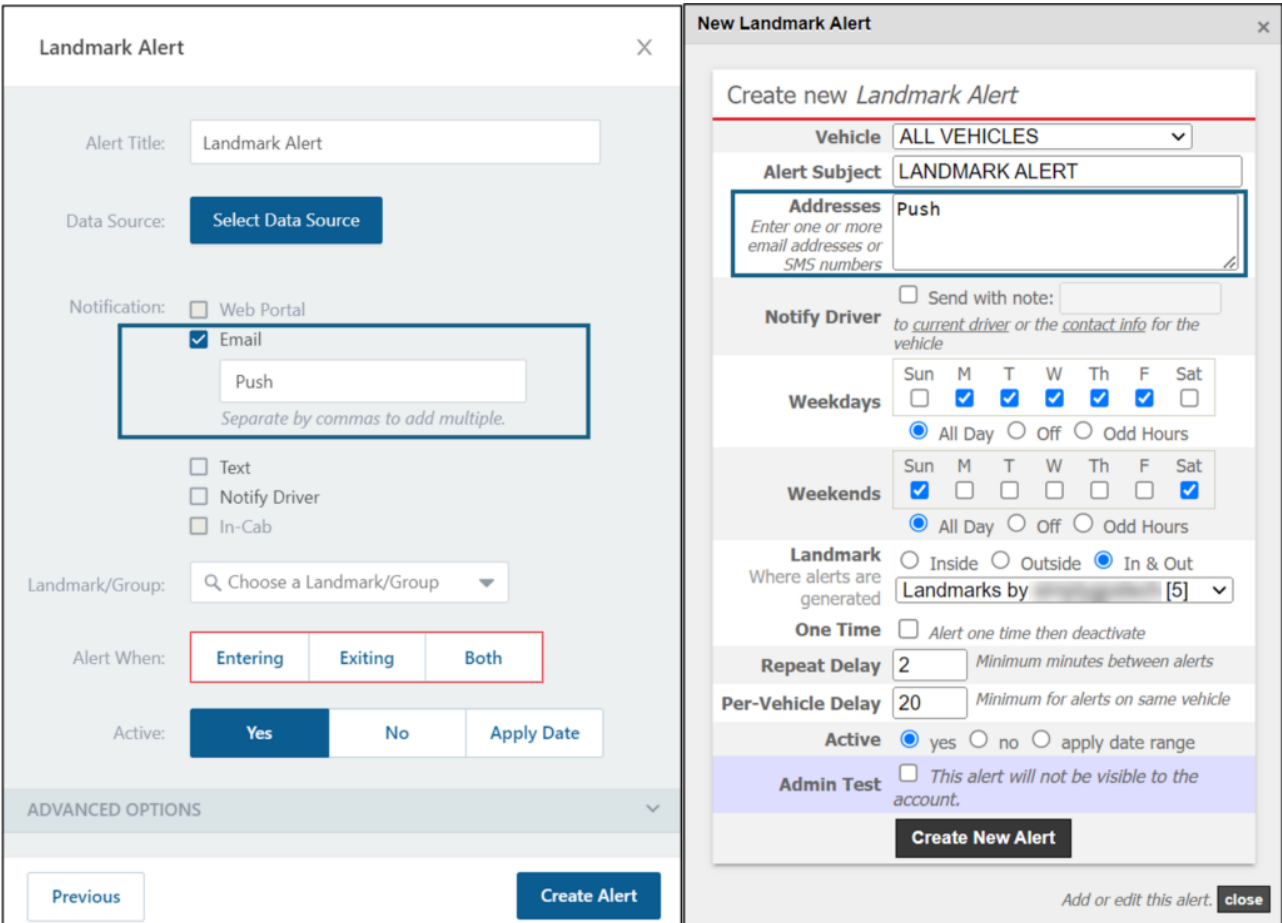
## ► How to set up EPICOR integration:

1. Customer sends a request to their Epicor account representative for: “Geo-Fence push notifications be enabled”.
2. Epicor reaches out to our Product team directly with the details we need for the integration.
3. Our Dev team completes required tasks and confirms the setup directly with Epicor.



**Note.** Typically this takes 1-2 days from when Epicor makes the request.

4. Customer configures landmark alerts in the Portal. Enter the word “PUSH” in the Email Notification field (addresses field in Classic) for each alert for vehicles and landmark groups they wish to report to EPICOR.



The image shows two side-by-side screenshots of the 'Landmark Alert' configuration interface. The left panel, titled 'Landmark Alert', shows a form with the following fields: 'Alert Title' (Landmark Alert), 'Data Source' (Select Data Source), 'Notification' (Web Portal, Email, Text, Notify Driver, In-Cab), 'Landmark/Group' (Choose a Landmark/Group), 'Alert When' (Entering, Exiting, Both), and 'Active' (Yes, No, Apply Date). The 'Email' notification option is selected, and the 'Push' text is entered in the associated field. The right panel, titled 'New Landmark Alert', shows a form with the following fields: 'Vehicle' (ALL VEHICLES), 'Alert Subject' (LANDMARK ALERT), 'Addresses' (Push), 'Notify Driver' (Send with note), 'Weekdays' (Sun, M, T, W, Th, F, Sat), 'Weekends' (Sun, M, T, W, Th, F, Sat), 'Landmark' (Where alerts are generated: Inside, Outside, In & Out), 'One Time' (Alert one time then deactivate), 'Repeat Delay' (2), 'Per-Vehicle Delay' (20), 'Active' (yes, no, apply date range), and 'Admin Test' (This alert will not be visible to the account). The 'In & Out' landmark option is selected, and the 'Landmarks by' dropdown is set to 5. The 'Create New Alert' button is visible at the bottom of the right panel.

The integration is complete. As alerts are generated in our Portal, the configured alerts will be sent directly to the customer’s Epicor BisTrack server.