

Updating from AOB RD to ELD Software

Please use the instructions provided below to update your devices.



Note. Drivers must have their Driver License State and Number recorded in their driver profile in the Hours of Service portal before they can use a tablet running ELD software. If you have any drivers who were added to the Hours of Service System prior to December 18, 2017, please review their driver records in the [Hours of Service portal](#) to ensure the required information has been entered. In addition, please verify that the DOT number is entered in the HOS Portal under Organization Detail (Admin > Organization Detail).

1. Contact [HOS Support](#) and be prepared to provide the serial numbers of the vehicle(s) associated with the ELD tablet(s) that you would like to update, along with the serial number of the ELD tablet (located on the back of the device, next to **S/N:**).



Note. You can also locate the tablet's serial number (if provisioned correctly) in the HOS Portal by clicking on **Provisioned Devices** from the Home screen or hover your mouse over **Admin**, click **Devices** and select your filter then click **View**. Valid tablet serial numbers begin with "730".

HOS Support will transmit the required data over-the-air for the tablet update.

2. Remove the tablet from the dock.



3. From the Home screen of the tablet, tap on the Settings App () to open the app.
4. Connect the device(s) to Wi-Fi. If you are unsure how to do this, refer to "To enable Wi-Fi connectivity" in [Using the GPS Insight Updater App](#).

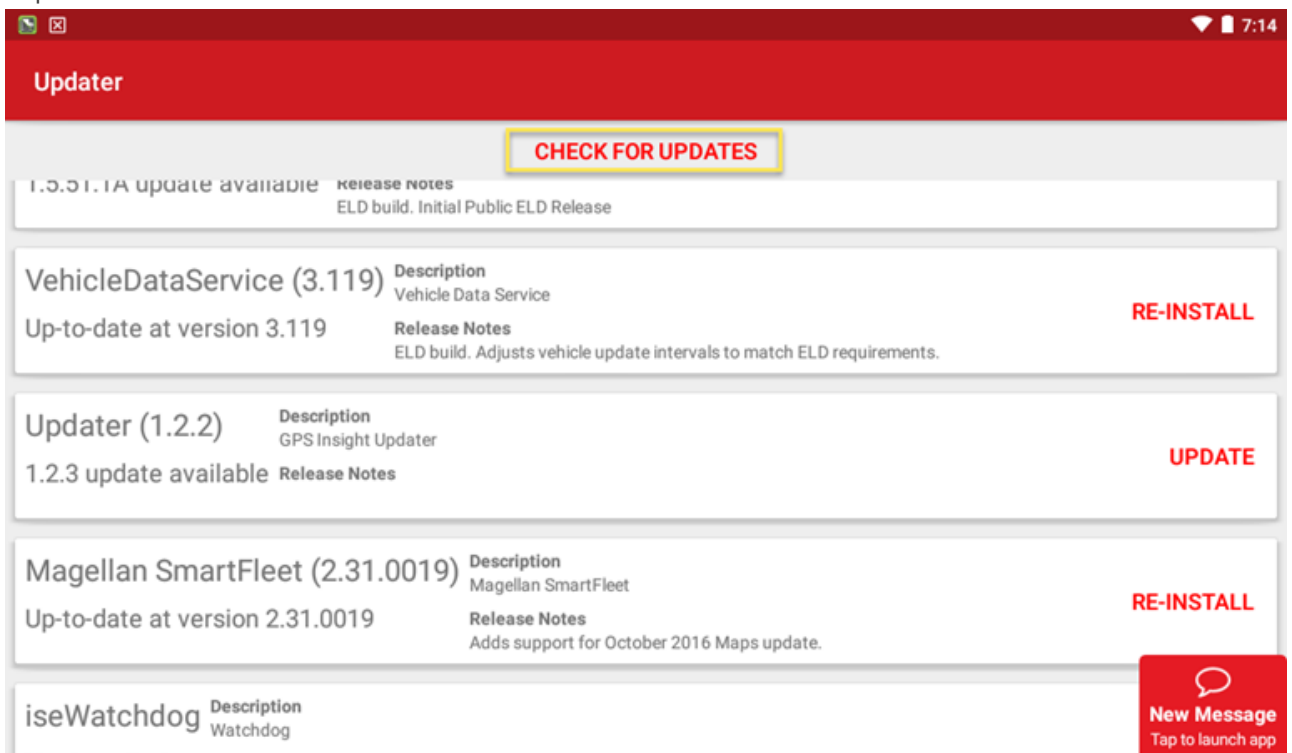


Note. You are required to enter a Settings Password. If you not know the settings password, please contact your GPS Administrator, or **HOS Support** for further assistance.

5. Tap the Home button on the tablet to return to the Home screen.

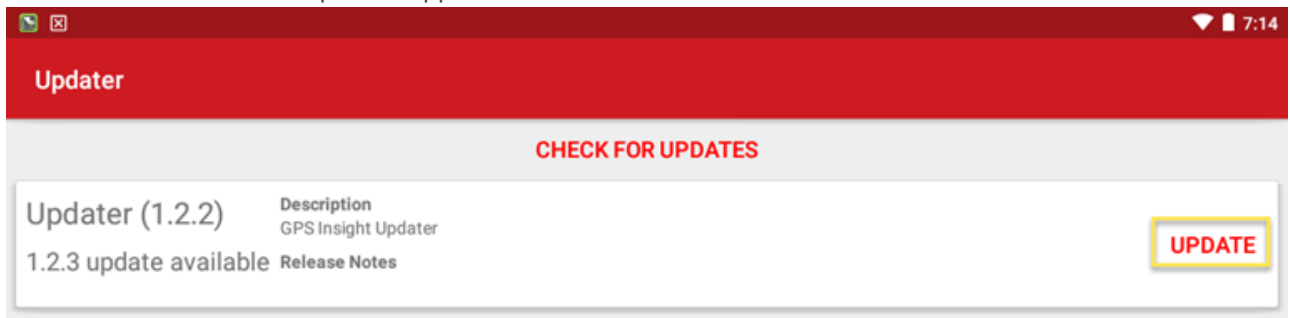


6. Tap the Updater App () to open the app.
7. Tap **CHECK FOR UPDATES**.



8. Locate Updater in the list. If the Update option is available on the right, tap **Update** to ensure you have

the latest version of the Updater App.



A window appears asking you to confirm you would like to install the update.

9. Tap **INSTALL**.

The app automatically closes and displays the Home screen.



Note. The Updater App icon may temporarily disappear. If the icon does not reappear, you can refresh the screen by opening a different app from the Home screen then return to the Home screen, rotate the device screen, or push the power button once to put the device screen to sleep then push the power button again to wake.

10. Tap the Updater App to open the app again.

11. Tap **CHECK FOR UPDATES**.

The app displays all applications that may be installed or updated. This should include the following:

- eFleetSuite
- VehicleDataService
- Updater
- iseWatchdog
- Driver Guide
- Messaging
- Dashboard Layout – Landscape
- Dashboard Layout – Portrait
- ELD Properties



Note. There should be a large number of applications to install or update. You may not need to



update all apps if you already have the latest version on your tablet.

1. One at a time, tap on **Install** or **Update** to install or update applicable applications.



Note. When installing the iseWatchdog App, you will be prompted to open the app after installation. Tap **OPEN**. It is necessary to activate a one-time initialization of the iseWatchdog App. The screen may blink momentarily; however, there will be no indication that the app was opened.

Updates are complete when there are no more update options available in the Updater App.

2. Tap the Home button on the tablet to return to the Home screen.



Note. If you were unable to tap **OPEN** after installing the iseWatchdog App: From the Home screen, locate the iseWatchdog App (You may need to scroll down the list of apps). Tap the iseWatchdog App once. The screen may blink momentarily; however, there will be no indication that the App was opened.

3. Reboot the device by holding down on the **Power** button and tapping **Reboot**.
4. Disable wi-fi on the device. If you are unsure how to do this, refer to “To disable Wi-Fi connectivity” in [Using the GPS Insight Updater App](#).
5. Dock the device(s).

Training Resources

Please check out our ELD Driver videos for educational/training purposes:

- [Exploring the Welcome Screen](#)
- [Exploring the Driver Overview Screen](#)
- [Beginning Your Shift](#)
- [Using ELD Messaging](#)
- [Ending Your Shift](#)