

Link: <https://help.gpsinsight.com/docs/driveri-portal-user-roles/> Last Updated: February 25th, 2022

There are seven available types of standard roles for Driveri users in the portal. The seven roles include:

- Tenant Safety Manager
- Tenant Super User
- Safety Coordinator 1
- Safety Coordinator 2
- Auditor
- Operations Coordinator
- Installer

| Role                  | Description  |
|-----------------------|--|
| Tenant Safety Manager | <p>A Tenant Safety manager can manage drivers, coach drivers, and generally have access to all safety-related data relating to the Driveri® system. Below are the activities that a Safety Manager User can perform:</p> <ul style="list-style-type: none"> <li>- Add, update or delete Drivers, Vehicles, etc.</li> <li>- Associate Devices to Vehicles when a device is installed</li> <li>- View GreenZone® score of the fleet, most frequent alerts, drivers with highest and lowest GreenZone score</li> <li>- View alerts and alert videos generated by drivers</li> <li>- Share or un-share an alert with the driver</li> <li>- Request an alert video</li> <li>- Reject an alert</li> <li>- Convert alerts to DriverStar or Neutral event</li> <li>- Request non-alert videos available on vehicle</li> <li>- Add comments against an alert to be viewed by the driver</li> <li>- View driving statistics and frequent alerts of individual drivers</li> <li>- Manage Coaching Sessions</li> <li>- Add or view notes in the Device Summary page for any device</li> <li>- Add, modify, and manage the Driver Groups</li> </ul> |
| Tenant Super User     | <p>The Tenant Super User is likely the owner of the user account. This user can perform all actions that allowed for a customer in the Portal. The user can do everything that a Tenant Safety Manager performs. In addition, Tenant Super User can also perform the following actions:</p> <ul style="list-style-type: none"> <li>- Create or edit all seven types of users</li> <li>- Modify configurations for Alerts, App Settings, and Camera Settings</li> <li>- Create/edit <b>custom roles</b></li> </ul>  |
| Safety Coordinator 1  | <p>Users with this role can perform all functions that a Tenant Safety Manager can perform, <b>except</b> for the following:</p> <ul style="list-style-type: none"> <li>- Reject an alert or convert an alert</li> <li>- Create/edit Driver Groups</li> <li>- Download and share any video with third parties</li> </ul>   |

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| Role                   | Description  |
|------------------------|--|
| Safety Coordinator 2   | <p>Users with this role can perform all functions that a Safety Coordinator 1 can perform, in addition to the following:</p> <ul style="list-style-type: none"><li>- Create and edit other users with the roles of Safety Coordinator 2, Safety Coordinator 1, and Operations Coordinator</li><li>- Create Driver Groups and manage Driver memberships in these groups</li><li>- Request and share full or trimmed Alert and Event Access videos</li><li>- View Fleet configurations</li></ul>   |
| Auditor                | <p>Users with this role can view, request, and share alerts/videos as well as view alert-related statistics. Only Tenant Super User and Tenant Safety Manager roles can add users to the Auditor role. The Auditor role can perform the following tasks:</p> <ul style="list-style-type: none"><li>- Request/Download Trimmed Videos</li><li>- Share Videos with Third Parties</li><li>- Request Event Access Videos</li><li>- Request and View Alerts and Alert Videos</li><li>- View Driving Statistics</li></ul>  |
| Operations Coordinator | <p>Users with this role can manage the following operational aspects of the Fleet:</p> <ul style="list-style-type: none"><li>- Fleet Admin tab in Dashboard</li><li>- Driver Assignments</li><li>- The accessible features of Provisioning and Configurations are the following: Device Summary, Create new Drivers and edit Driver Information, Create new Vehicles and edit Vehicle Information, Associate or disassociate Vehicles/Drivers/Devices, Read-only access to Manage Groups and add or remove driver from Manage Drivers</li><li>- Vehicle Locator</li><li>- Login and access Driveri Installer App (cannot login to Driveri App)</li></ul> |
| Installer              | <p>An Installer is the field engineer responsible for device installation in the vehicles. Users with this role can associate devices to vehicles when a device is installed.</p>  |