

## Connecting the iOS BYOD to ELD Complete

The ELD Complete solution supports Bring Your Own Device (BYOD) via Bluetooth. Drivers can download the GPS Insight ELD Complete app (Android and iOS compatible) to their mobile device from the [Apple App Store](#) or the [Google Play Store](#). The BYOD solution requires a **GPSI-5000 device** installed in the vehicle.

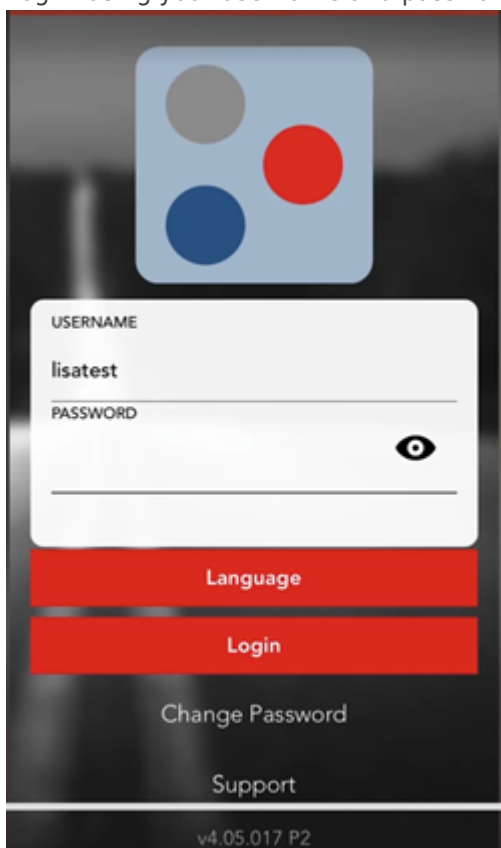
### Login Notes

- The login name and password are for the specific driver's use only and must not be shared with any other person, and cannot be duplicated.
- A driver can only be logged in to one ELD at a time. In order for the driver to log in on a different mobile device, the driver must change to off-duty status and log out from the previous device.
- If a driver is still logged into an ELD, but the device ceased to function or gets lost, the driver must call the home base carrier and ask for his login name to be unlocked. The unlock process will change the driver's status to off-duty at the time the driver solicited the login unlock.

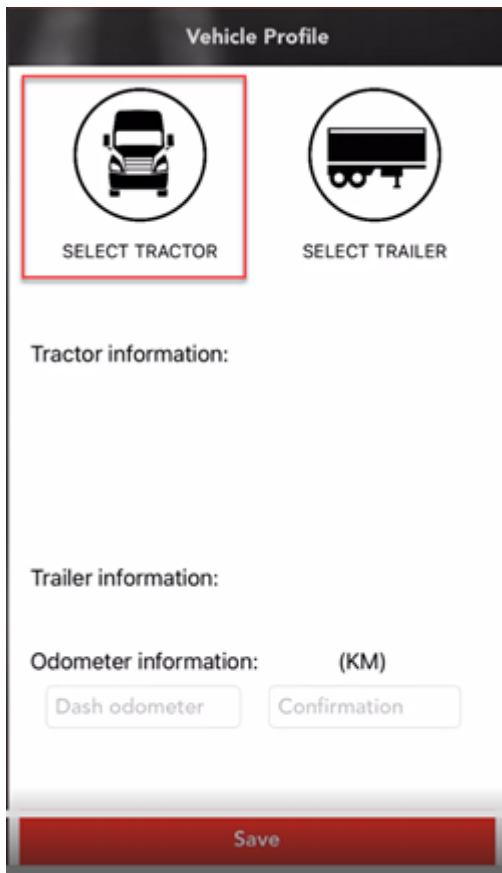
## Selecting a Vehicle Profile (Assets)

To select an asset:

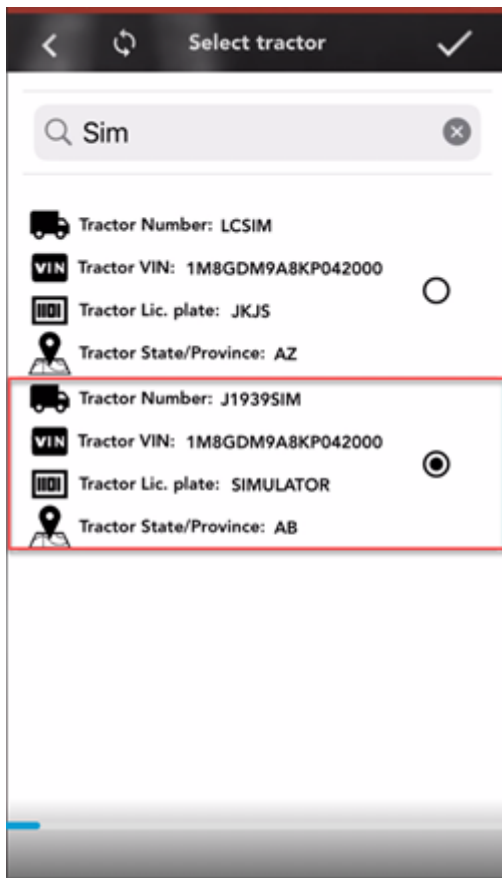
1. Log in using your username and password.



2. Tap **Select Tractor**.



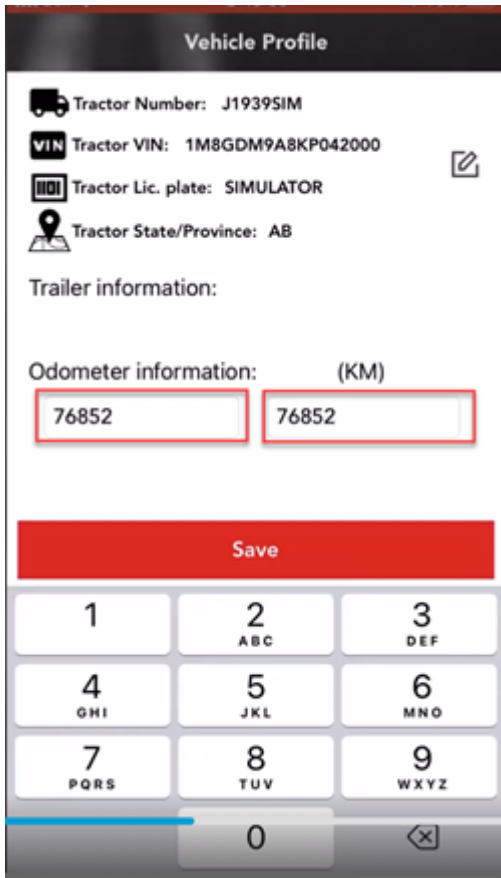
3. Search Tractor in asset listing or enter the Trailer name in the Search bar, tap the asset to select it, then tap the checkmark icon (top-right corner).



Once you select a tractor from the downloaded list, the ELD will display the VIN number, license plate, and registration state on the list.

4. Enter the asset's odometer in the "Odometer information" field and tap **Save**.

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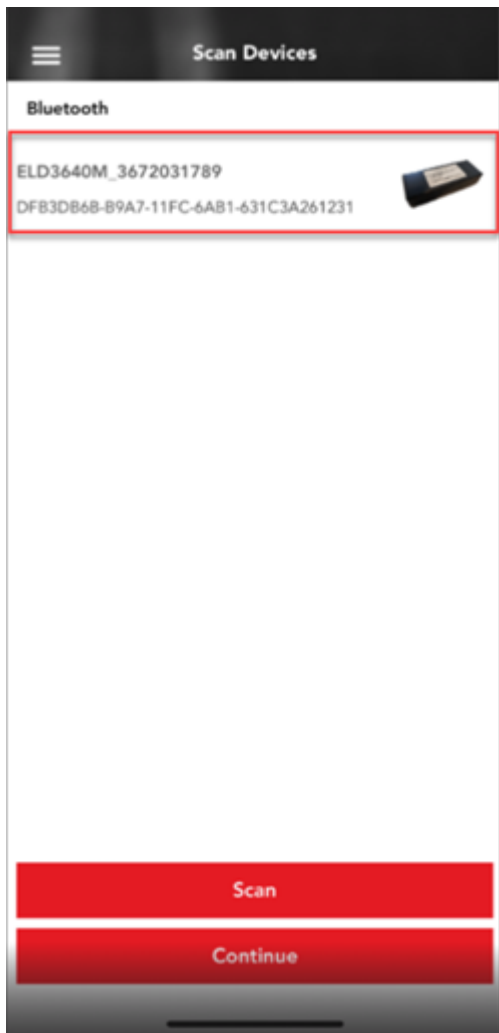
5. Tap **Scan**.



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6. Select the device and tap **Continue**.

 **Note.** Serial numbers are unique to each truck, please contact your Administrator to confirm your truck's serial number.



**Note:** If the driver scans for a device and doesn't find one, there are a couple of possible reasons:

**Another Driver is Still Connected:** Another nearby driver may still have the device connected in their app. If that's the case, the device won't appear in the scan results for others.

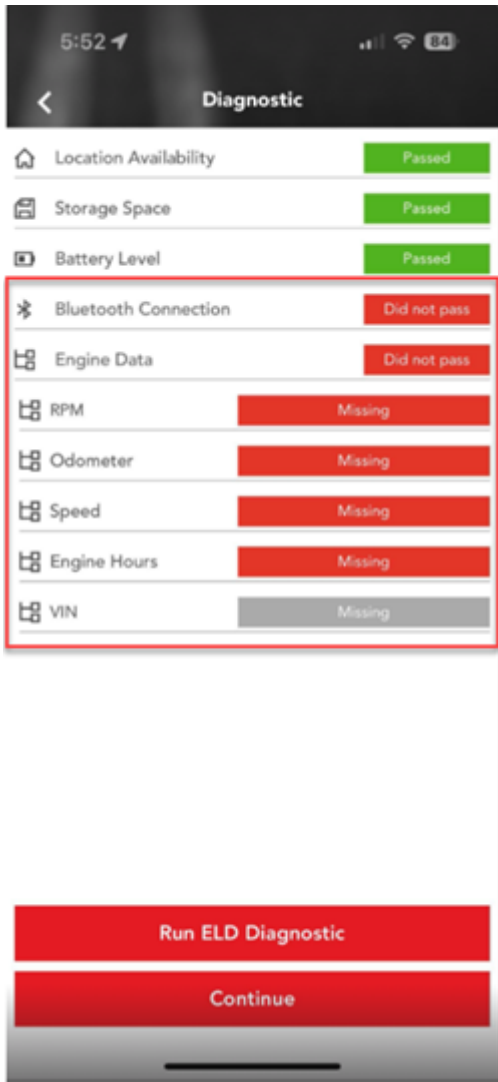
**Incorrect ELD Script Installed:** The device may have the wrong ELD script loaded. In this case, the driver should contact Support for assistance. Another driver is nearby and still has this device connected in their app, as you won't be able to see the device.

The Diagnostic screen appears.

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**Note:** If the Diagnostics Screen looks like the example below, please contact Support immediately.



7. If all data points are green in the diagnostic, tap **Continue**.

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You are ready to drive.

To disconnect from the device, rescan for devices by performing Step #5 above, and instead of selecting a device from the list, tap **Continue**.

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## Rescanning Bluetooth Connection

A Bluetooth icon and a truck icon in red on the ELD main screen indicate the application has lost Bluetooth connection.

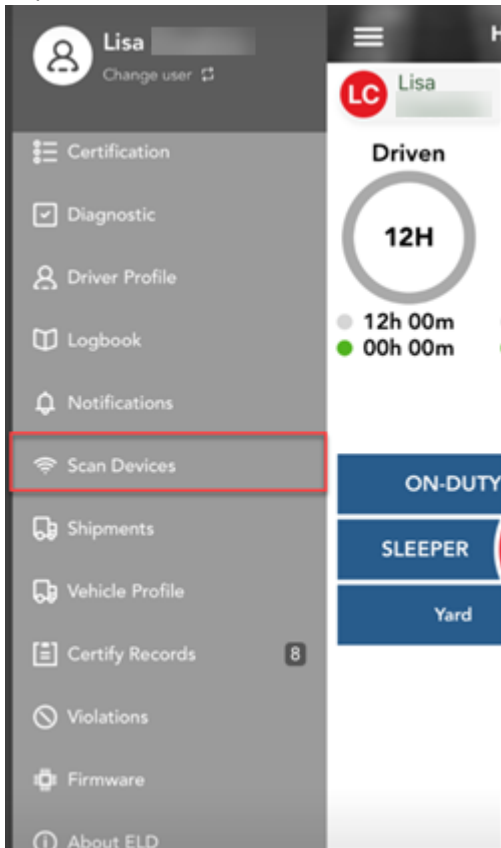


1. Tap the Hamburger Menu (top-left).

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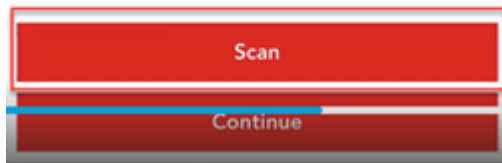
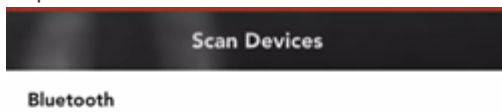


## 2. Tap Scan Devices.



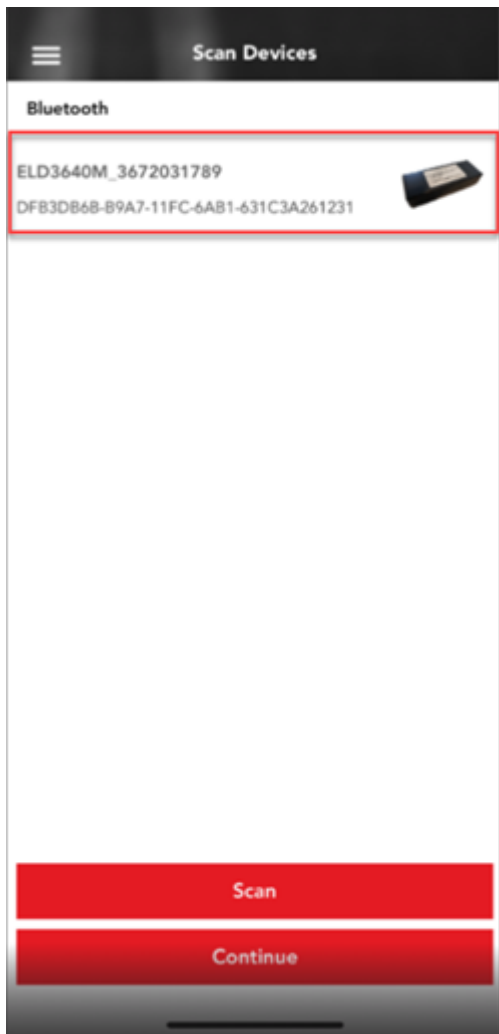
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3. Tap **Scan**.



4. Select the device and tap **Continue**.

**Note:** Serial numbers are unique to each truck, please contact your Administrator to confirm your truck's serial number.



**Note:** If the driver scans for a device and doesn't find one, there are a couple of possible reasons:

**Another Driver is Still Connected:** Another nearby driver may still have the device connected in their app. If that's the case, the device won't appear in the scan results for others.

**Incorrect ELD Script Installed:** The device may have the wrong ELD script loaded. In this case, the driver should contact Support for assistance. Another driver is nearby and still has this device connected in their app, as you won't be able to see the device.

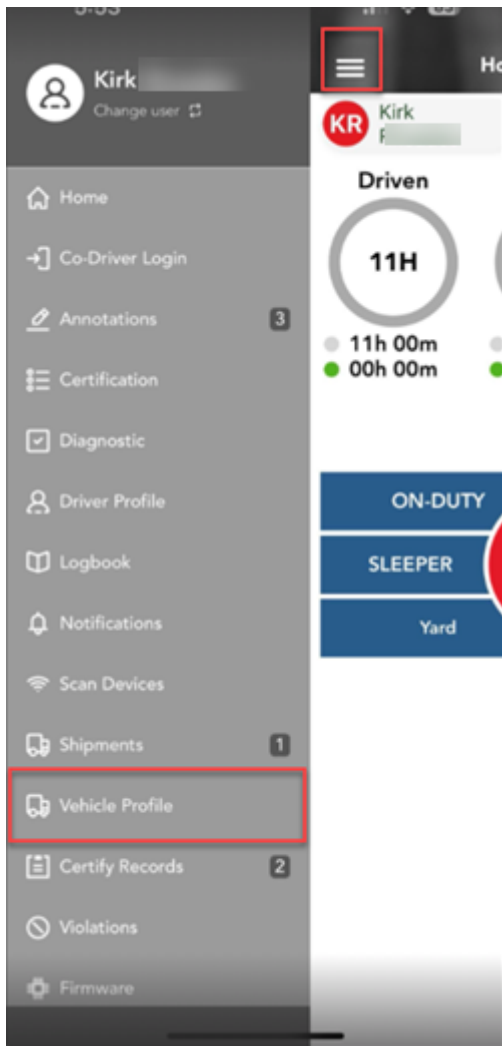
5. If all data points are green in the diagnostic, tap **Continue**.



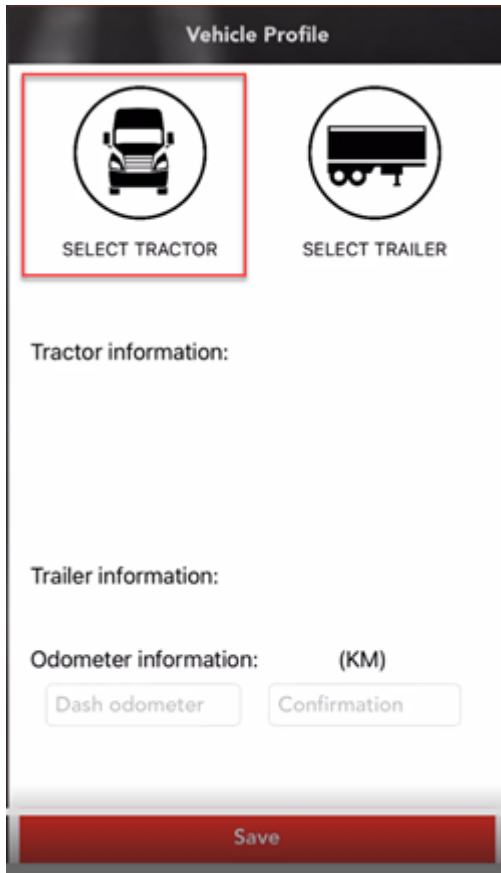
## Switching Vehicles

To connect to the new unit, follow the instructions below.

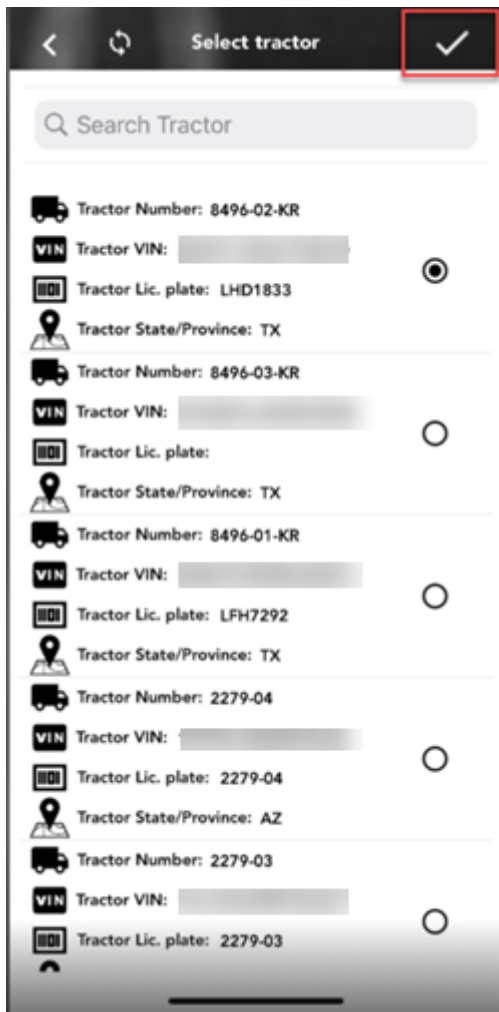
1. Tap the Hamburger menu.
2. Tap **Vehicle Profile**.



3. Tap **Select Tractor**.



4. Search Tractor in asset listing or enter the Trailer name in the Search bar, tap the asset to select it, then tap the checkmark icon (top-right corner).

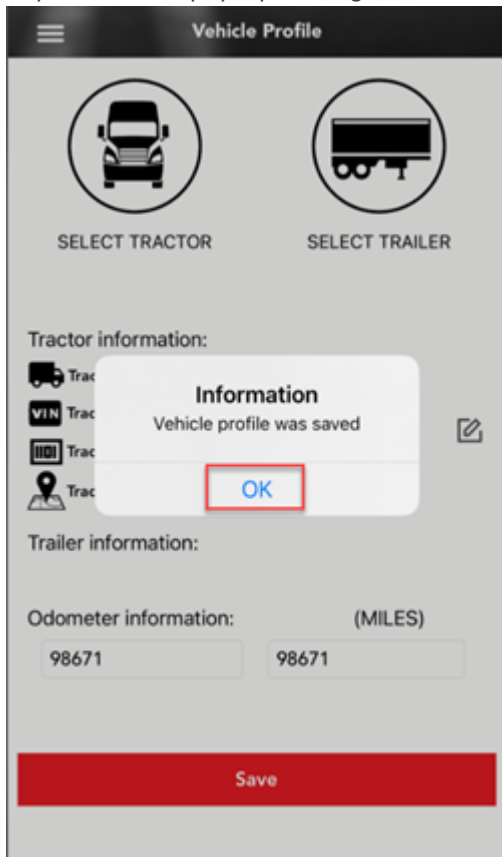


5. Enter the asset's odometer in the "Odometer information" field and tap **Save**.

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6. Tap **OK** on the pop-up stating the vehicle profile was saved.

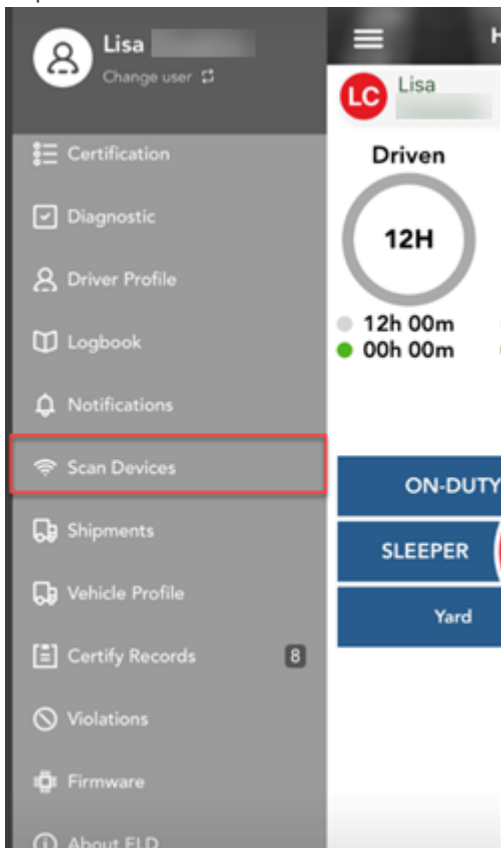


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7. Tap the Hamburger menu (top-left).

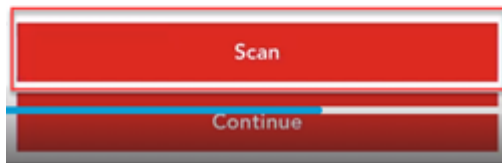
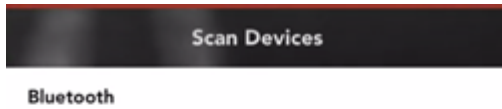


8. Tap **Scan Devices**.



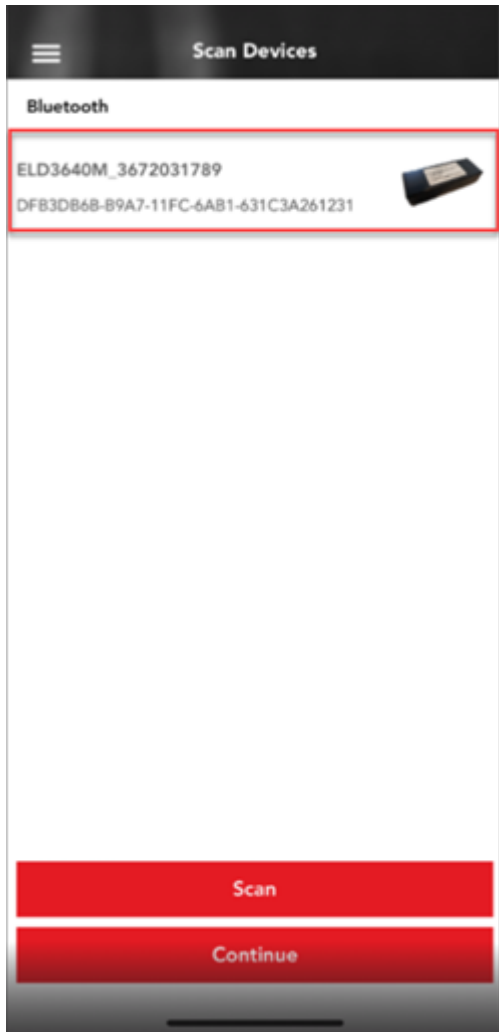
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9. Tap **Scan**.



10. Select the device and tap **Continue**.

**Note:** Serial numbers are unique to each truck, please contact your Administrator to confirm your truck's serial number.



**Note:** If the driver scans for a device and doesn't find one, there are a couple of possible reasons:

**Another Driver is Still Connected:** Another nearby driver may still have the device connected in their app. If that's the case, the device won't appear in the scan results for others.

**Incorrect ELD Script Installed:** The device may have the wrong ELD script loaded. In this case, the driver should contact Support for assistance. Another driver is nearby and still has this device connected in their app, as you won't be able to see the device.

11. If all data points are green in the diagnostic, tap **Continue**.

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