

The Camera Media page provides a centralized location for managing camera clips. From this page, you can filter, view, rename, download, and request additional media clips. You can also view your clip quota and see when it will reset.

## Viewing Camera Event Clips

Camera media appears in a list on the left side of the Camera Media page. You can use filters to narrow the results and quickly locate the footage you need.

## Using the Camera Media Filters

You can filter the camera media list by:

Filter Type	Options
<b>Entity</b>	Vehicle Group Hierarchy
<b>Event</b>	Varies by camera/plan, but may include: Distracted Driver Initiated Drowsiness Follow Distance Positive Driving Hard Acceleration Hard Brake Hard Turn Phone Usage Potential Incident Seatbelt Speeding Violation Camera Obstruction Stop Sign Violation
<b>Timeframe</b>	Today (default) Yesterday Last 7 days Last 30 days This month Custom Range

**Note:** The Hierarchy feature is available only to Enterprise or Advanced Administration add-on customers. If you're interested in learning more, please contact your Account Manager.

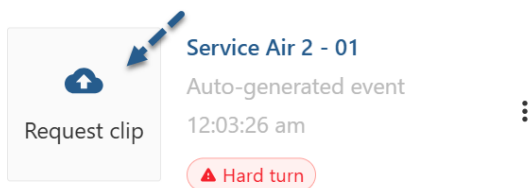
To clear Event Type filters, simply click the X to clear all selected filters, or you may click the Event Type drop-down to uncheck the box for specific filters. Additionally, an Undo button is available to reverse the most recent selection of the Event Type filter.

You may use the drop-downs for Entity Type, entity, and timeframe to adjust your selections.

## How to View Camera Clips

You can view camera clips from the Camera Media page.

1. From the Camera Media page, locate the clip you would like to view by using the filters and/or scrolling through the list of camera clips.
2. **(Skip this step if you have FAIO Pro Plus)** Click **Request Clip** next to the camera event you would like to request.



A request is sent to the camera to transmit the video. Once the video is available, the icon is updated to a Play icon.

3. Click the Play icon for the clip you would like to view.

A pop-up window opens, and the event playback automatically starts.

4. Click the Full Screen icon to view the video in Full View. The following actions are also available:
  - **Unmute:** Unmute the video (muted by default) to hear audio.
  - **Playback Rate:** Change the playback speed (1x, available).
  - **Pause:** Stop the video during playback.

*Note: Within Full View mode (not Split View), you can click and drag in the video to see different angles.*

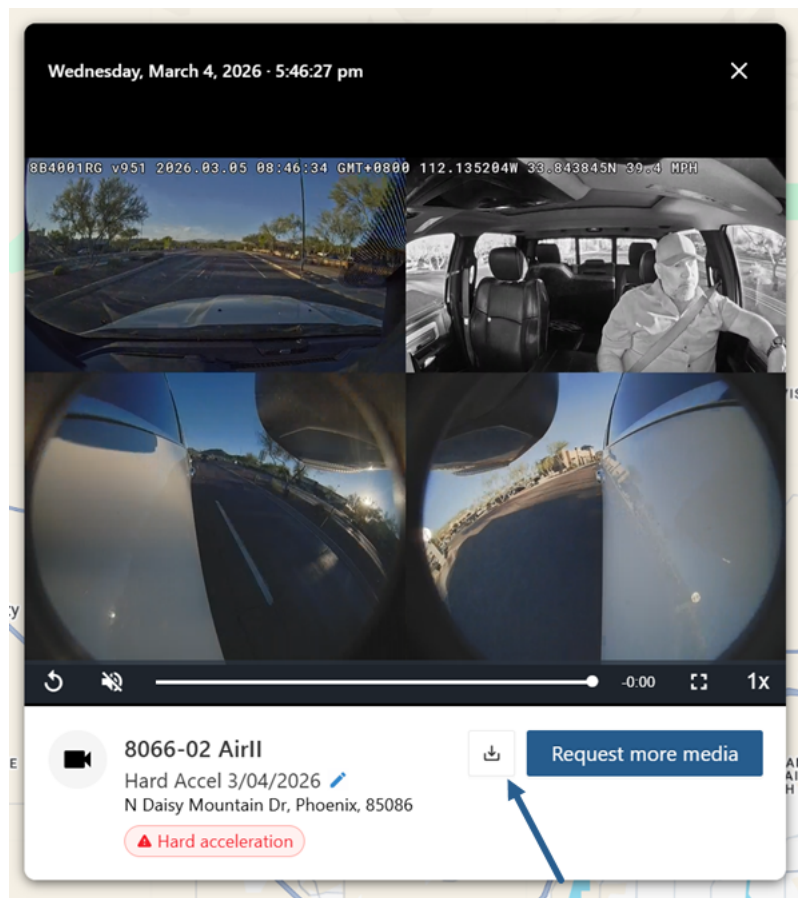
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## Managing Camera Clips

You can rename and/or download clips from the Camera Media page. Additionally, you can request more media from a clip to initiate a Manual Clip Request.

1. From the Camera Media page, locate the camera clip you would like to manage by using the filters and/or scrolling through the list of camera clips.
2. From the Clip entry, click the Overflow button to access additional options:

- Rename
  - Enter a new name for the clip and click **Save**.
- Download
  - Click the Overflow button from the Fullscreen video playback, then click **Download**.
  - You can also Download the clip from the playback pop-up by clicking the Download icon.



- Request More Media
  - Complete the available fields in the Request Media pop-up, then click **Request Media**.

## Requesting Media Manually

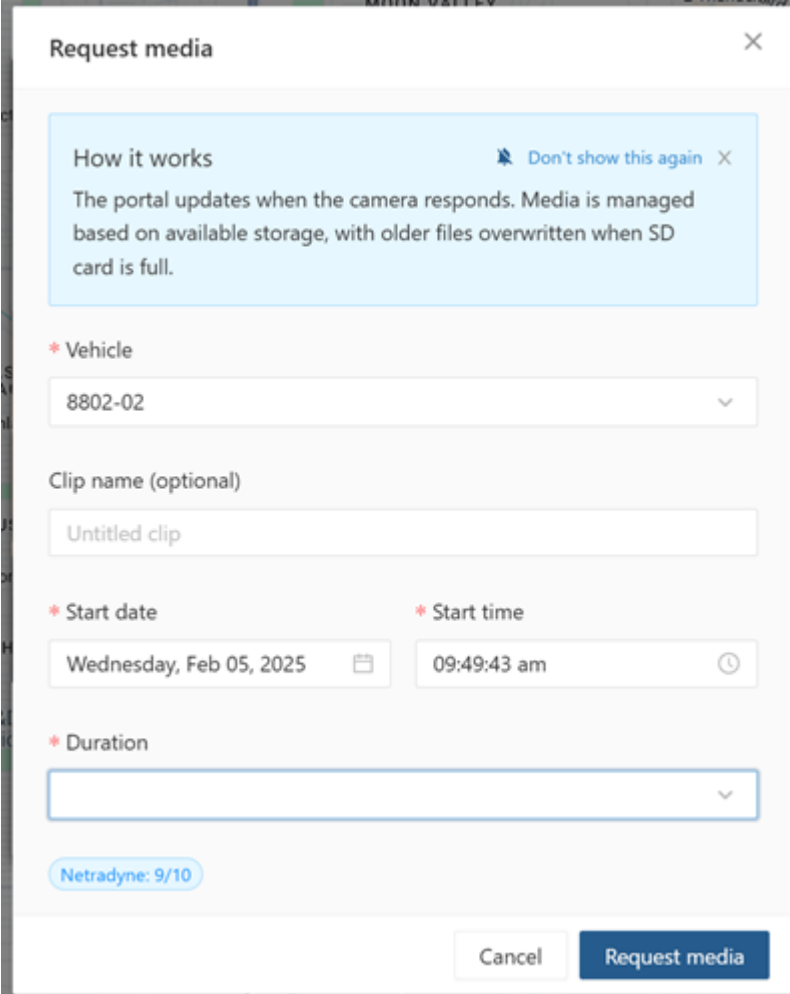
You can request camera footage from a vehicle for a specific date/time that is not connected with an auto-generated camera event. This access is helpful if you are looking into customer complaints or need to check on activity before or after a camera event.

### How to Request Media Manually:

1. From the Camera Media page, click **Request media** from the left-hand List panel.

The Request media pop-up appears. In the bottom-left corner, the pop-up displays your current clip quota, allowing you to quickly see your available clips.

**Note:** Requested manual clips count toward your account quota.



2. Use the drop-down under “Vehicle” to select the applicable vehicle.
3. (Optional) Enter a name for the clip under “Clip Name.”
4. Under “Start Date”, select a date using the calendar picker.

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5. Under “Start Time”, use the time picker to select a time or click **Now**.
6. Use the Duration drop-down to select the clip duration (30 seconds or 1 minute).

**Note:** A 30-second clip counts as 1 clip toward your quota; whereas a 1-minute clip counts as 2 clips toward your quota.

7. Click **Request Media**.

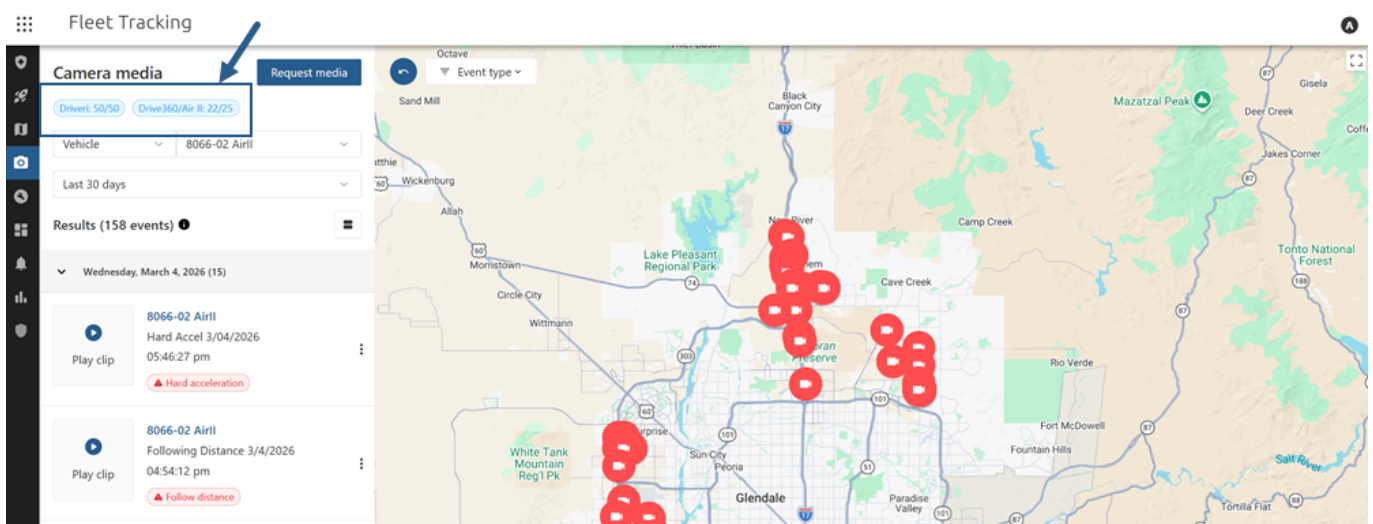
A message is shown toward the top-right of the screen to confirm the clip was requested successfully.

After a clip request is submitted, it may take some time for the video to appear in the list of clips while the Portal updates and the camera responds. Manually requested media clips are delineated from auto-generated camera events in the Media Results list with a “Manual” designation.

**Note:** Requested clips remain available in the GPS Fleet Tracking Portal for 90 days from the original request date. Media is stored based on available capacity, and older files may be overwritten when the SD card becomes full.

## Viewing Event Clip Quotas

The Camera Media page offers an at-a-glance display of your event clip quotas. If you have a combination of Driveri and Drive360/AIR II, quotas between these two types are shown separately.



To see when your quota resets, hover your mouse over the quota. A pop-over will appear showing the number of days until the next reset.

# Using the Camera Media Page

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