

Link: https://help.gpsinsight.com/docs/about-maintenance/tracking-service-history/ Last Updated: April 28th, 2016

Each time a vehicle receives service, create a new log entry to record the event. After logging individual service records for each vehicle, you can view aggregate fleet maintenance data using the Service History report.

## **Create Service Logs**

For each log, enter the mileage and/or engine hours at the point of service, cost, date, and related notes.

#### EXAMPLE

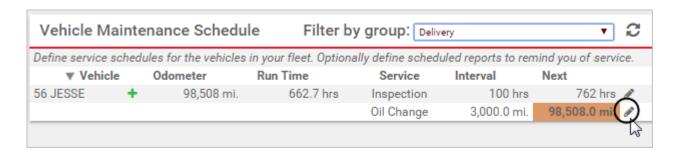
Truck 150 at Company XYZ was just serviced for an oil change.

### To create a service log entry:

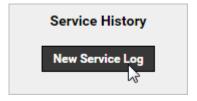
1. From the portal, hover over the **Account** menu, click **Service Reminders**, and click **Open**.

The Vehicle Maintenance Schedule page opens in a new browser tab. Vehicles with active service schedules have an Edit button (pencil icon) in the Vehicle Maintenance Schedule grid.

2. Locate the service reminder for which you want to create a log entry, and click **Edit**.



3. In the Edit Maintenance Alert window, click **New Service Log**.

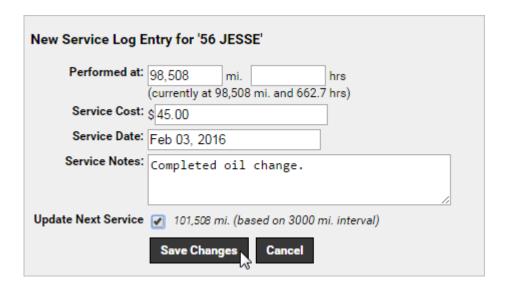


- 4. In the Service Log window, enter the details of the service:
  - Performed at (miles and/or hours) Do not include commas
  - Service Cost
  - Service Date
  - Service Notes



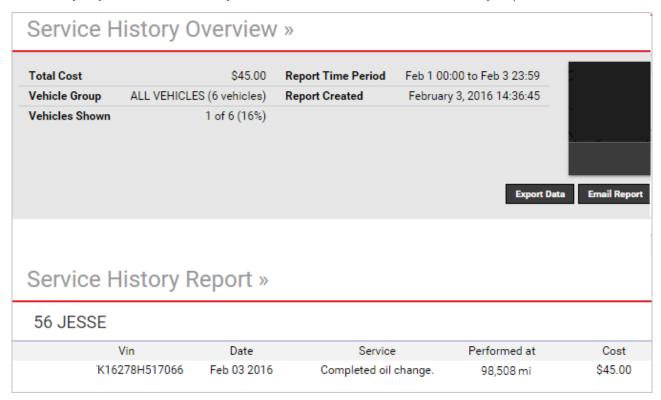
Link: https://help.gpsinsight.com/docs/about-maintenance/tracking-service-history/ Last Updated: April 28th, 2016

- 5. Select the **Update Next Service** check box if you want to update the next service marker according to the actual mileage at the time of service instead of estimated mileage. This option is especially useful if you perform service a little before the scheduled service estimate, so the next service marker will automatically adjust starting at the actual mileage at the time of service.
- 6. Click Save Changes.



7. Close the Edit Maintenance Schedule window.

The history day for this service entry is now included in relevant Service History Reports:





Link: https://help.gpsinsight.com/docs/about-maintenance/tracking-service-history/ Last Updated: April 28th, 2016

### **Export Service Logs**

Service logs are available for export/import from the Edit Maintenance Alert window.

#### EXAMPLE

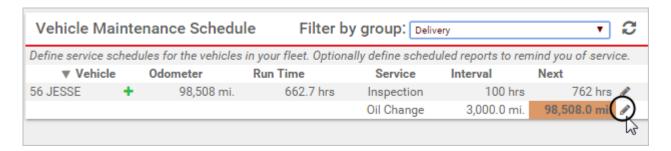
Truck 150 has several service logs associated with it. The fleet manager recently moved the tracking device to another vehicle and installed a new device in Truck 150. He wants to export the service records from Truck 150 and import them into the new vehicle record.

### To export service logs:

1. From the portal, hover over the **Account** menu, click **Service Reminders**, and click **Open**.

The Vehicle Maintenance Schedule page opens in a new browser tab. Vehicles with active service schedules have an Edit button (pencil icon) in the Vehicle Maintenance Schedule grid.

2. Locate the vehicle for which you want to export service history, and click **Edit**.



2. In the Edit Maintenance Alert window, click **Excel** or **CSV**.





Link: https://help.gpsinsight.com/docs/about-maintenance/tracking-service-history/ Last Updated: April 28th, 2016

3. Close the Edit Maintenance Schedule window.

Now the fleet manager would change the vehicle label in the spreadsheet and upload it on the Spreadsheet Update/Export page.