

Hierarchies are designed for organizations with 100+ vehicles (**Enterprise** feature). Hierarchies allow you to organize your fleet using multiple branches based on function, organizational structure, geographic region, or other customer-defined methodology. This level of organization through hierarchies provides the following benefits:

- **Scalable Administration** – Segment your account by different divisions within the organization.
- **Permission-Based User Access** – Allow division managers to administer their own vehicles, users, and drivers for certain nodes/branches and even manage the lower levels of the hierarchy structure itself.
- **Custom Reports** – Design reports that include/exclude/intersect multiple trees without having to manually create groups for every combination of interest.
- **Report Distribution and Alert Escalation** – Apply attributes to hierarchies to manage alerts, timezones, and scheduled report recipients.
- **Quick Queries** – More intuitively filter data on reports, maps, and dashlets by node/branch. (See below.)



Note. In order to use Hierarchy, your account must have the Manage Hierarchy item enabled in the **Menu Access List** (Account category). Additionally, different members in your organization can have different permissions to view and/or edit different branches within hierarchies. See **Hierarchy Access** to learn more.

Manage Hierarchies
Users Drivers Vehicles **Hierarchy** Routes

Hierarchies
Select the hierarchy you wish to edit
Division

Item Types
Mark which type(s) of items to show in the Branches
☒ Drivers ☒ Landmarks ☒ Users ☒ Vehicles
☒ Show all

Additional Hierarchy Options

Branches
Create and edit logical groups in the hierarchy.
Search

- Division (3)
- East (5)
 - Tempe
 - North
 - Casa Grande
 - Scottsdale
 - South
 - Chandler
- West (6)
 - Glendale
 - Tuscon

Assigned Items
Objects associated with the selected branch
Search

- drivers
- landmarks
- users
- vehicles

Unassigned Items
Objects that are not associated with any branch
Search

- drivers
- landmarks
- users
- vehicles

Filters
Narrow the list of unassigned
Vehicle Group:
Landmark Group:
Polygons: 0
Driver Group:

Once one or more hierarchy trees are in place, users with permissions to see the branches can use them on reports, alerts, and more:

ping Reports Custom Account

Activity
Activity Detail
Begin/End of Day
Drive Time Summary
Fleet Utilization
Fleet Hierarchy Rollup
Idle Time Summary
Idle Time Detail
Odd Hours
Diagnostic
Fuel Usage Detail
Fuel Usage Summary

Fleet Utilization Report
Report with utilization details.
Group/Vehicle

- Division
- Southwest
- Division**
- North
- Casa Grande
- Scottsdale
- South
- Chandler
- West

Closest To
Select Group: Division
Attributes: Division, North, Casa Grande, Scottsdale, South, Chandler, West
Closest To: Address - Vel
Address:

Create new Idle Time Alert

Vehicle: Division
Alert Subject: IDLE ALERT
Addresses: Alert email address
Notify Driver: ☐ 15 min note:
to current driver or the contact info for the vehicle
In-Cab Notify: ☒ None ☐ Buzzer ☐ Light ☐ Output1
Idle Limit: ☒ 45 min.base Division
☒ 30 min.1st e.g.Tempe
☒ 25 min.2nd e.g.Chandler
☒ 15 min.3rd e.g.West
Alert will be sent once after this limit and not repeated